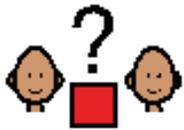




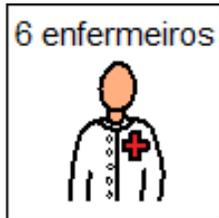
## **GUIA DE ACOLHIMENTO USF SANTIAGO**



Quem somos



## QUEM SOMOS



7 médicos, 6 enfermeiros, 5 secretários, 9 médicos estagiários

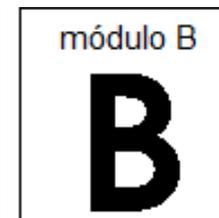
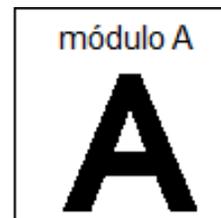
Atendimento



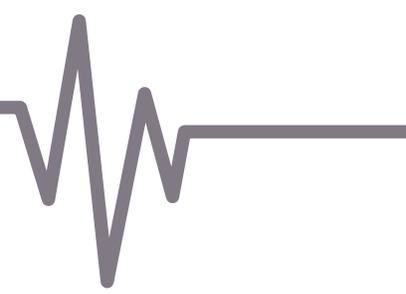
## ATENDIMENTO

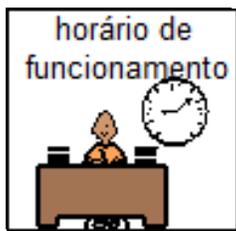


Tire uma senha no quiosque eletrônico.

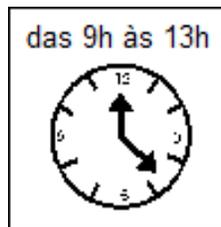
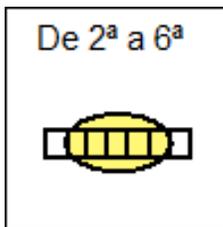


Aguarde na sala de espera do módulo A ou B

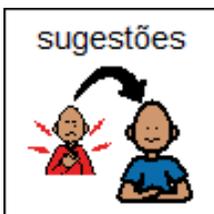




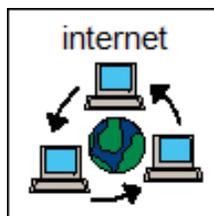
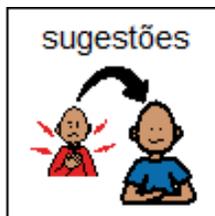
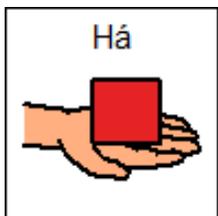
## HORÁRIO DE FUNCIONAMENTO



De 2ª a 6ª feira das 8:00h às 20:00h; sábado das 9:00 às 13:00



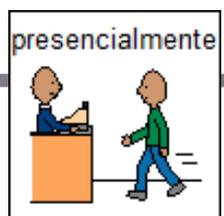
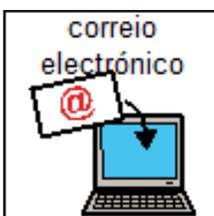
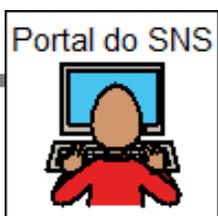
## RECLAMAÇÕES E SUGESTÕES



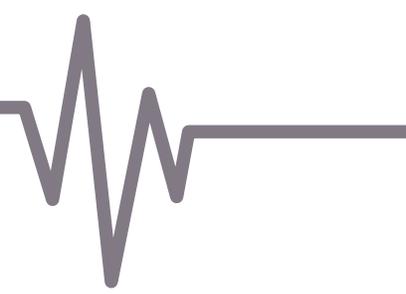
Há livro de reclamações amarelo e 2 caixas de sugestões, ou pela internet



## AGENDAMENTO DE CONSULTAS E RECEITAS MÉDICAS



Portal do SNS, por correio eletrónico ou presencialmente

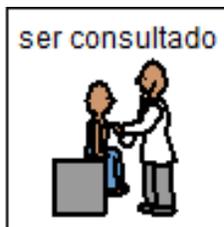
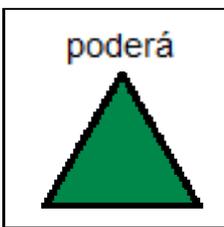
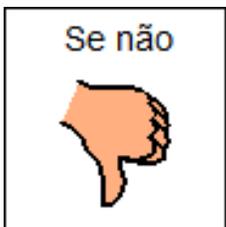




## CONSULTA DE URGÊNCIA



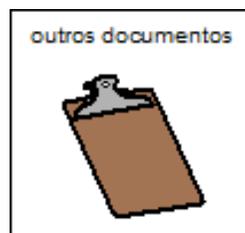
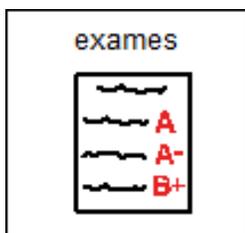
Horário de consulta aberta do médico de família



Se não for possível poderá ser consultado por outro médico



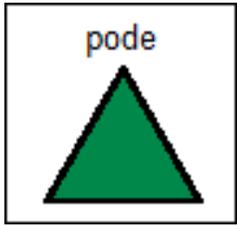
**NAO PODE**



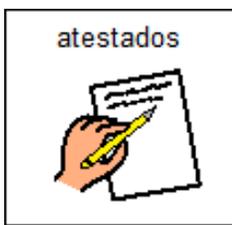
Mostrar exames, pedir receitas, ou outros documentos



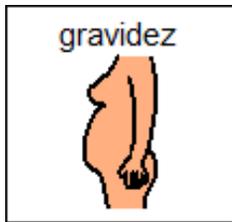
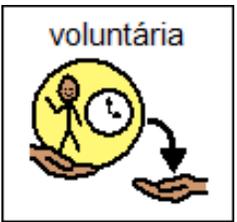
Na ausência do seu médico



Em situações urgentes pode:



Pedir receitas médicas e atestados médicos



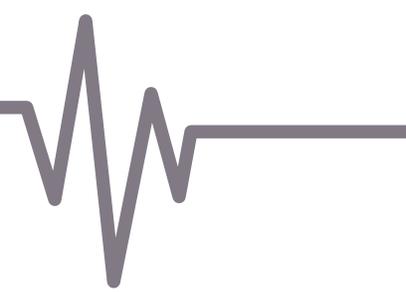
Interrupção voluntária da gravidez



Consultas de especialidades e tratamentos de enfermagem

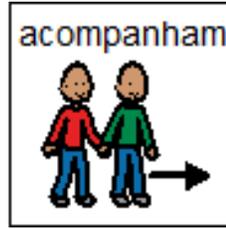
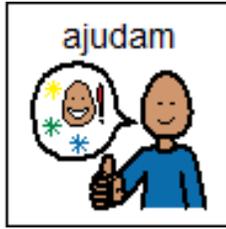


1ª Consulta do recém-nascido

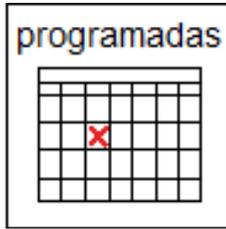




## AMIGOS DA USF DE SANTIAGO



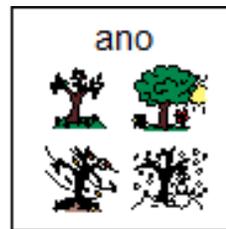
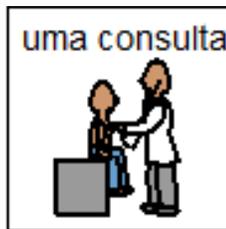
Voluntários que ajudam e que acompanham quem precisa



## CONSULTAS PROGRAMADAS



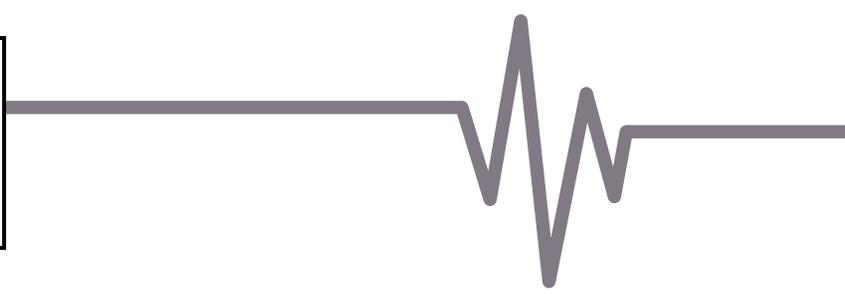
Planeamento Familiar

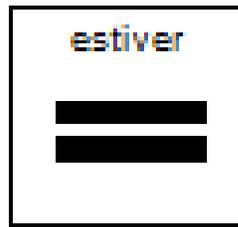
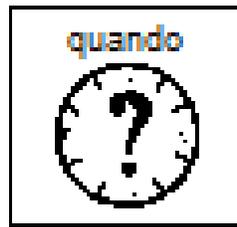


Deve fazer uma consulta por ano

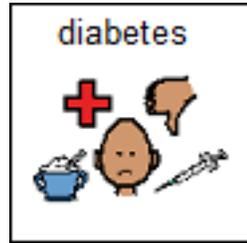


Consulta de Saúde Materna

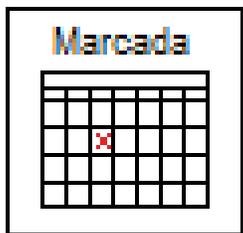




Agendar consulta quando souber que está grávida



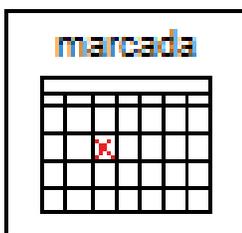
### CONSULTA DE DIABETES



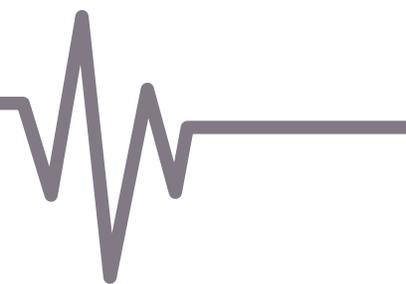
Marcada por médico ou enfermeiro



### CONSULTA DE HIPERTENSÃO

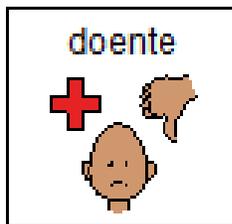


Semanal ou marcada por médico ou enfermeiro





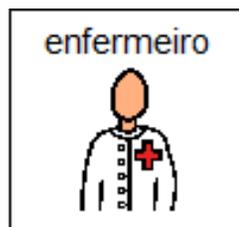
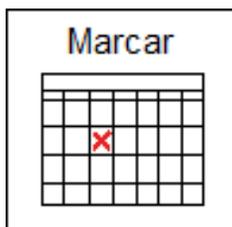
## VISITA A CASA



Feita por médico ou enfermeiro para doentes com mobilidade reduzida ou doença incapacitante

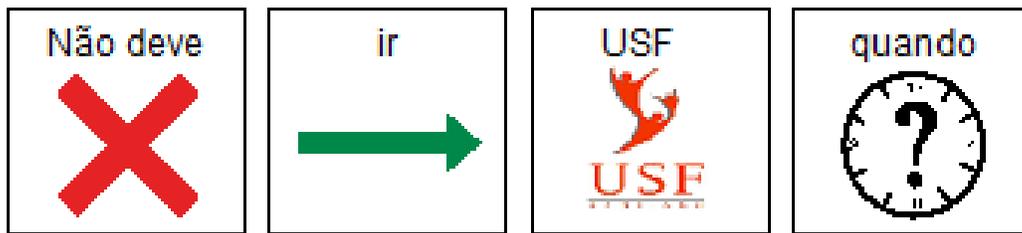


## TRATAMENTOS E VACINAÇÃO

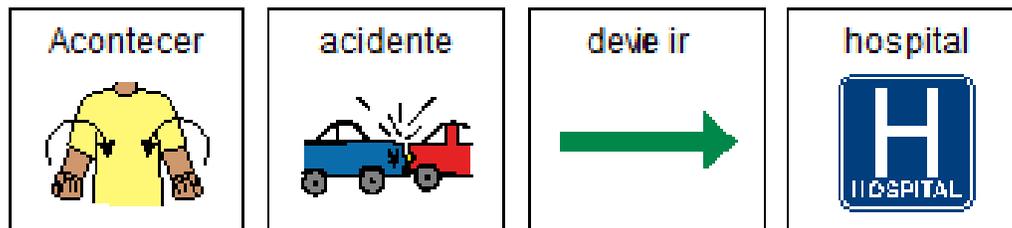


Marcar com o enfermeiro





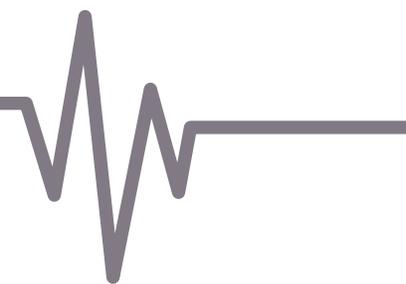
Não deve dirigir-se à USF quando:



Acontecer um acidente deve ir ao hospital



Precisar de atestados médicos para atividades desportivas



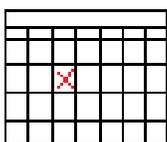
Importante



**IMPORTANTE**

---

Marcar



sempre



consulta



Marcar sempre consulta

Chegar



antes da hora



marcada



Chegar antes da hora marcada

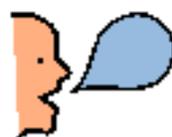
Se não puder



ir

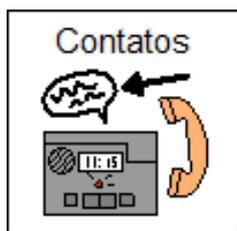


informe



Se não puder ir, informe





## CONTATOS

Morada: CS Dr. Arnaldo Sampaio  
Estrada da mata, n.º 56, Marrazes  
2419-014 Leiria

<http://www.docvadis.pt/usfsantiago/>

### FICHA TÉCNICA DA VERSÃO SPC

#### *Autores*

USF Santiago

#### *Tradução e adaptação para pictogramas (SPC)*

Carolina Cará

Elsa Videira

Isabel Perdigão

Sandra Oliveira

Sílvia Canha

Mestrado de Comunicação Acessível

Politécnico de Leiria

#### *Edição*

