



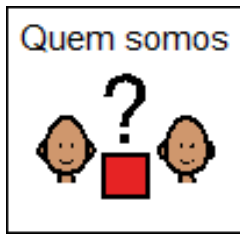
USF

VITRIUS

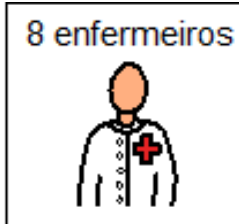


GUIA DE ACOLHECIMENTO USF VITRIUS

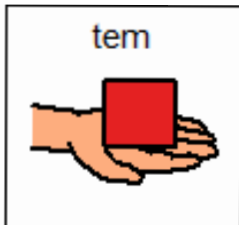




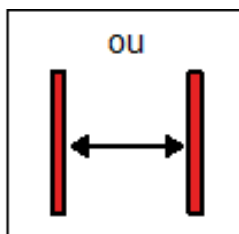
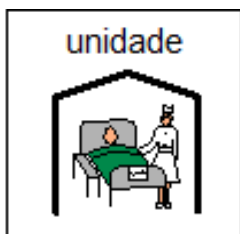
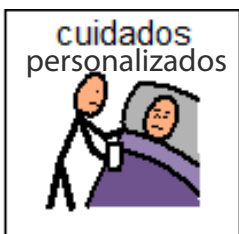
QUEM SOMOS



8 médicos, 8 enfermeiros e 5 secretárias

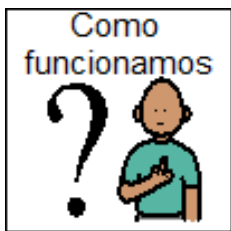


Cada utente tem um médico, um enfermeiro e uma secretária



Garantimos cuidados personalizados na Unidade ou em casa

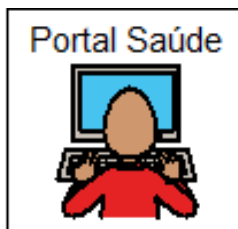
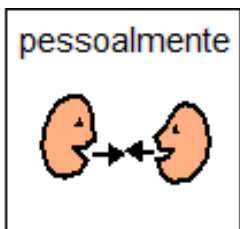




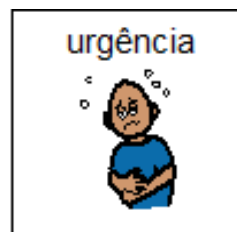
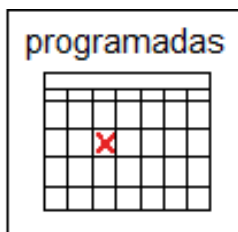
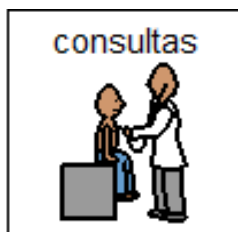
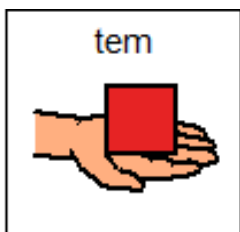
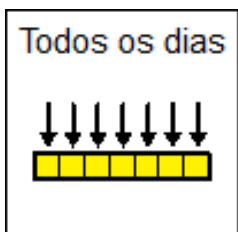
COMO FUNCIONAMOS



MARCAÇÃO DE CONSULTAS



Por telefone, pessoalmente ou no Portal da Saúde

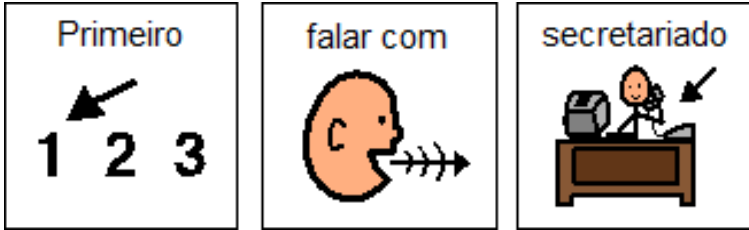


Todos os dias tem consultas programadas e de urgência

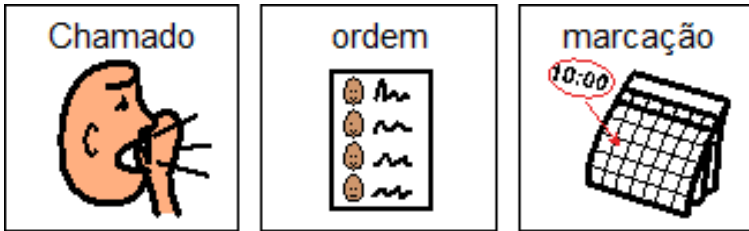




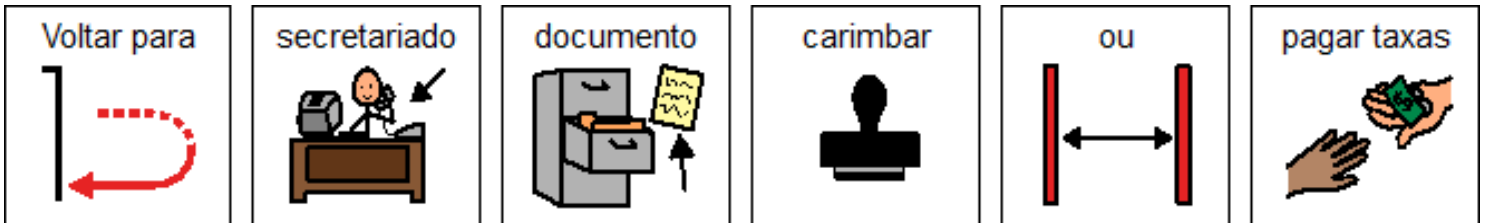
ATENDIMENTO



Primeiro falar com o secretariado



Será chamado por ordem de marcação



Voltar para o secretariado se tiver documentos para carimbar ou taxas para pagar



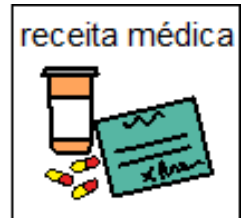
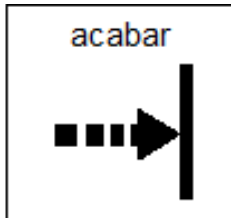
TELEFONE



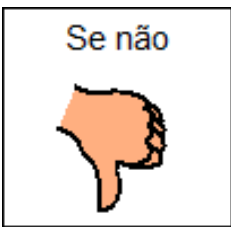
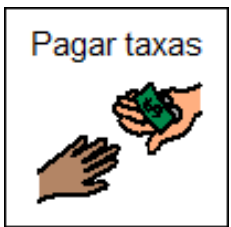
Durante horários de funcionamento para consultas e informações



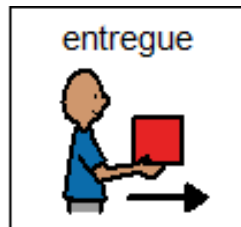
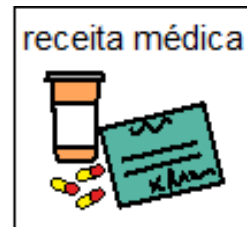
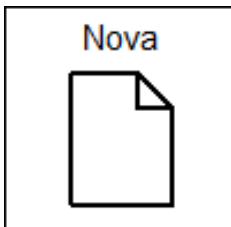
RENOVAÇÃO DE RECEITA MÉDICA



Antes de acabar os medicamentos, falar com o secretariado para uma nova receita médica

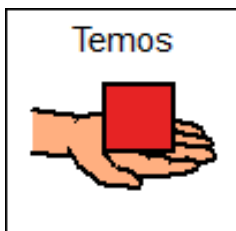


Pagar taxas se não for isento



A nova receita médica será entregue em 3 dias úteis

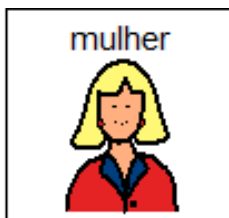
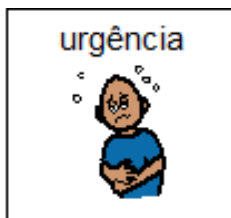
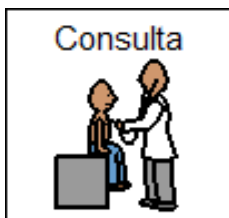




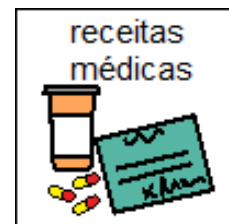
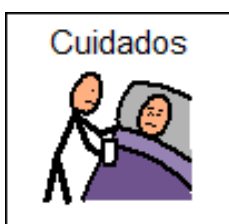
O QUE TEMOS



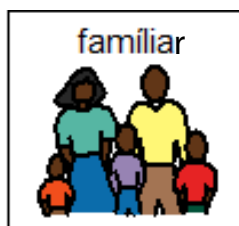
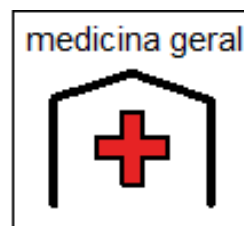
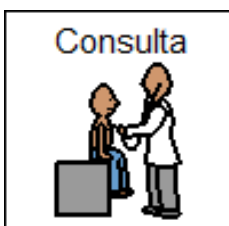
SERVIÇOS MÍNIMOS



Consulta de urgência; saúde da mulher; saúde do bebê



Cuidados de enfermagem; novas receitas médicas; atendimento administrativo



CONSULTA DE MEDICINA GERAL E FAMILIAR

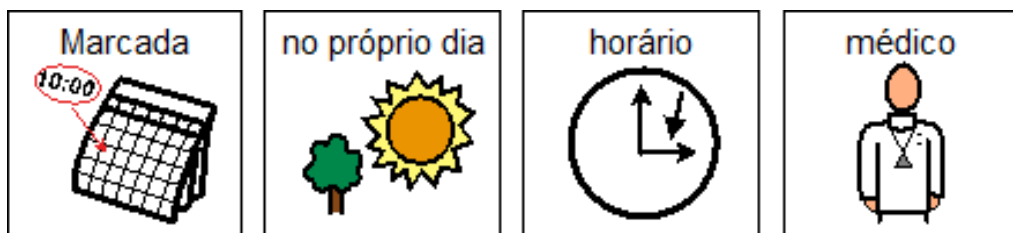




Marcada, sem urgência



CONSULTA ABERTA



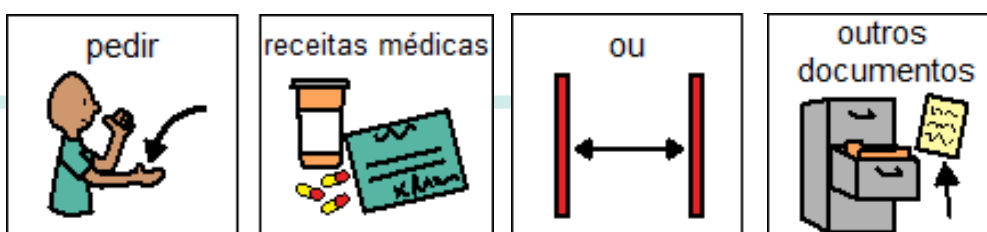
Marcada no próprio dia e no horário do seu médico



Na ausência do seu médico/enfermeiro, será substituído

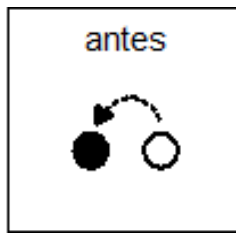
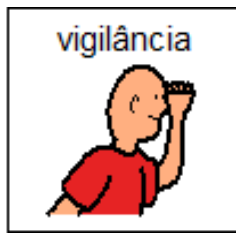
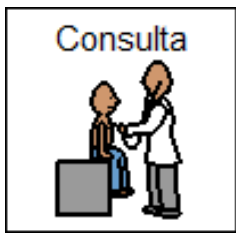


Na consulta aberta não pode mostrar exames,



pedir receitas médicas ou outros documentos



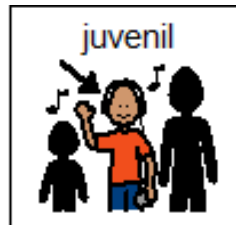
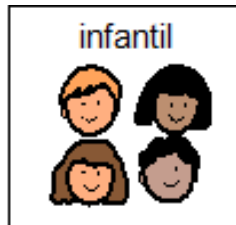


CONSULTA DE VIGILÂNCIA E ANTES DE FICAR DOENTE

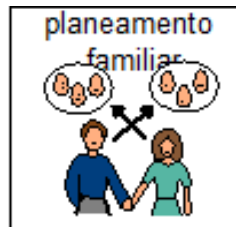
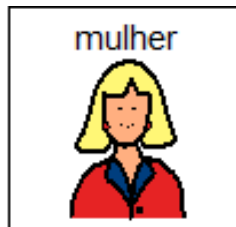


Diabetes

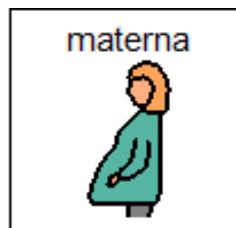
Hipertensão



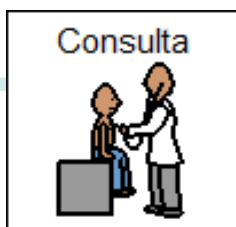
Saúde infantil e juvenil



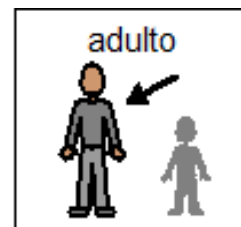
Saúde da mulher: planeamento familiar,



Rastreio oncológico, saúde materna



Consulta em casa



Saúde do adulto

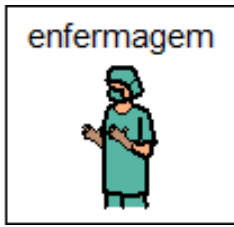




Consulta

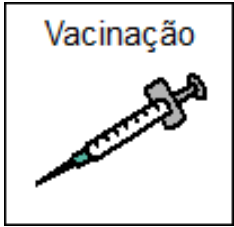


cuidados

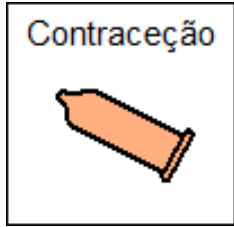


enfermagem

CONSULTA/ CUIDADOS DE ENFERMAGEM



Vacinação



Contraceção

Vacinação

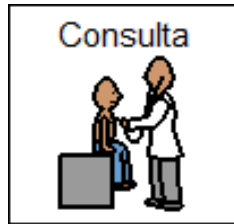
Contraceção



Consulta



vigilância



Consulta



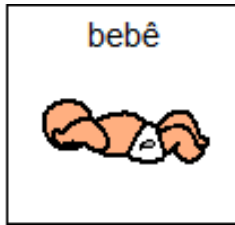
em casa

Consulta de vigilância

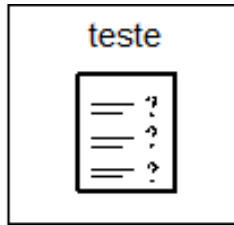
Consulta em casa



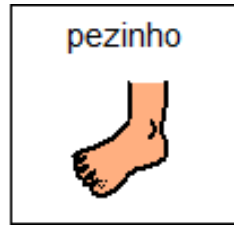
Saúde



bebê



teste



pezinho

Saúde do bebê: teste do pezinho,

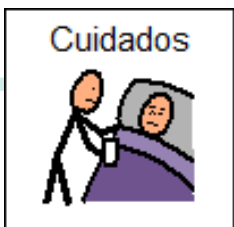


acompanhamento do bebê



amamentação

acompanhamento do bebê e amamentação



Cuidados



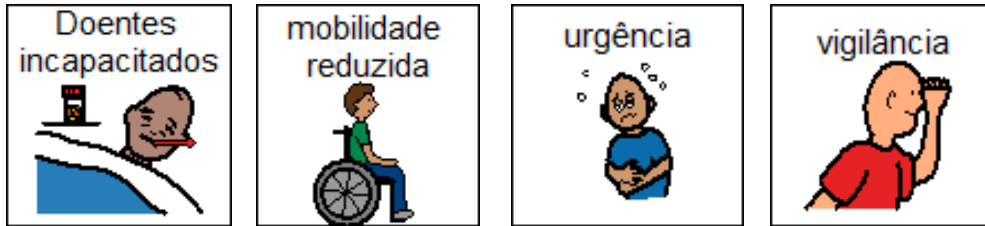
terapêuticos

Cuidados terapêuticos

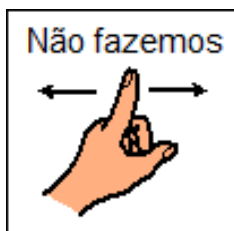




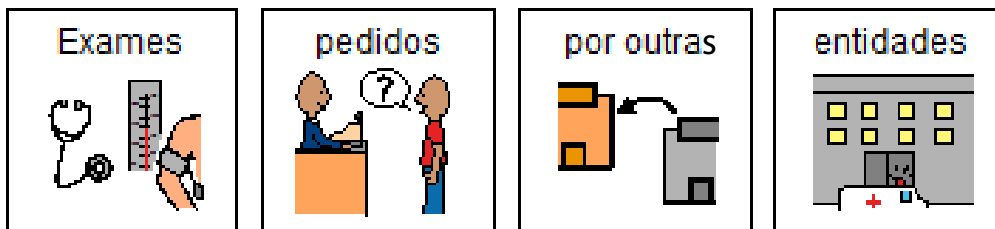
CONSULTA EM CASA POR MÉDICO/ENFERMEIRO



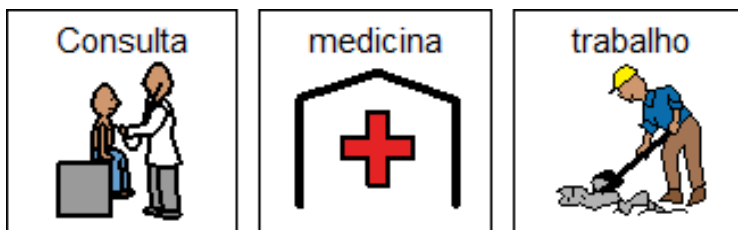
Para doentes incapacitados ou mobilidade reduzida em urgência ou vigilância



NÃO FAZEMOS



Exames pedidos por outras entidades



Consultas de medicina do trabalho



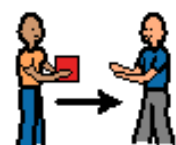
Atestados médicos para atividades desportivas e carta de condução

Importante



IMPORTANTE

Apresentar



cartão SNS

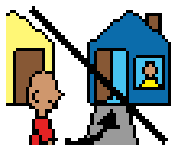


outra
identificação



Apresentar o cartão do SNS ou outra identificação

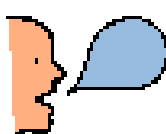
Se não puder



ir



informe



Se não puder ir, informe

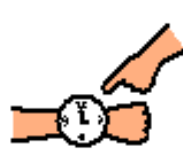
Chegue



antes



hora marcada



Chegue antes da hora marcada

Pagar taxas



Se não



isento



Pagar taxas se não for isento

quando



não



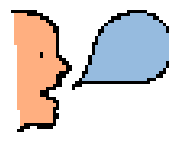
quiser
estagiário



consulta



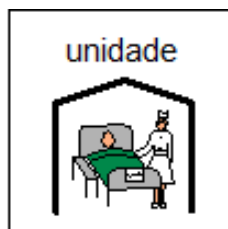
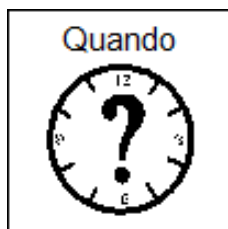
informe



médico



Quando não quiser estagiário na consulta, informe o médico



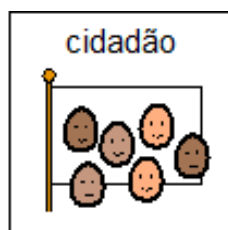
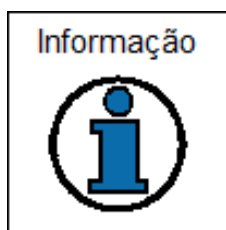
QUANDO A UNIDADE ESTIVER FECHADA:

-Centro Hospitalar de Leiria (serviço de urgência), Rua das Olhalvas, 2410-197 Leiria. Tel:244 817 016

-Número Nacional de Emergência médica -112

-Linha de Saúde 24 – 808 24 24 24

-Serviço de atendimento permanente da Marinha Grande (SAP)
Avenida Eng^a Arala Pinto, 2430-069; Tel: 244 572 920



INFORMAÇÃO DO CIDADÃO:

-Portal da Saúde: <http://www.portaldasaude.pt/portal>

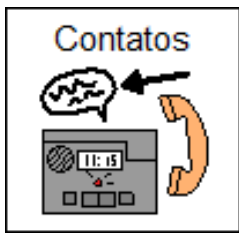
-Serviço de tradução telefónica: Linha SOS Imigrante
808 257 257 (rede fixa) ou 218 106 191 (rede móvel)

-Gabinete de cidadão em Leiria (Av. Heróis de Angola, nº 59)

nos dias úteis das 09:15h às 12:30h e das 14h às 17:30h, Tel: 244 812 200

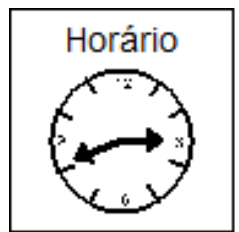
-Para reclamações utilize o livro e para sugestões o folheto.





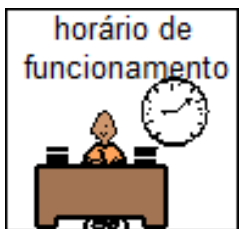
CONTATOS

A USF Vitrius funciona no Centro de Saúde da Marinha Grande, distrito de Leiria. Tel: 244 572 930/244 572 938



HORÁRIO DE CONSULTAS

Das 8h às 19:45h todos os dias úteis



HORÁRIO DE FUNCIONAMENTO

- Das 8h às 20h todos os dias úteis
- Aos sábados, domingos e feriados estamos encerrados
- Todas as 5ª feiras, das 14h às 16h não existe atividade existencial

Edição



FICHA TÉCNICA DA VERSÃO SPC

Tradução e adaptação para pictogramas (SPC)

Elsa Videira Isabel Perdigão

Sandra Oliveira Sílvia Canha *Designer:* Carolina Cará

Mestrado de Comunicação Acessível | Politécnico de Leiria

Autores
USF Vitrius